



Ignite by Hatch™

Device and Internet Requirements

For all non-Hatch devices, the Ignite by Hatch™ app can be downloaded from the following locations:

- App Store – iOS devices
- Play Store – Android Devices
- www.insights.hatchearlylearning.com – Windows Devices

To maximize the benefits of the Ignite by Hatch™ digital learning platform, please reference the following device and internet requirements.

Device Requirements

- To ensure the best experience with Ignite by Hatch™, we encourage you use devices that meet or exceed the recommended requirements.
- We recommend auto-updating to the most recent version for each browser and device operating system to ensure the best possible security.
- Our recommended requirements include devices and browsers which we have tested and confirmed will run Ignite with minimal performance issues. Please note, we test on a limited basis and may occasionally experience performance issues.

Browser Requirements

Recommended Browsers Versions

Google Chrome Most current version

Mozilla Firefox Most current version

Microsoft Edge Most current version

Apple Safari Most current version

Hardware Requirements

iOS Requirements



Wi-Fi capability required • Touch

Minimum Requirements

- iOS version 14.0 or higher
- iPhone, iPad, and iPod devices
- Storage 2GB available
- Wi-Fi capability required
- Touch support
- iOS version 14.0 support
- iPhone, iPad, and iPod devices
- Storage 500Mb available
- Wi-Fi capability required
- Touch support

Android OS Powered Devices



Recommended Minimum Requirements

- OS: Android 10.0
- CPU: ARMv7/ARM64 CPU
- RAM: 4GB Minimum
- Storage: 2GB available
- Touch support
- Camera required

- Wi-Fi capability required

Chrome OS powered devices

- OS: Android 6.0
- CPU: ARMv7/ARM64 CPU
- RAM: 2GB Minimum
- Storage: 500Mb available
- Touch support
- Camera required
- Wi-Fi capability required

Note: The device must be compatible with Android and have the Google Play store

Recommended Minimum Requirements



- Screen Size: 10" +
- RAM: 4GB
- Storage: 2GB available
- Touch support
- Camera required
- Wi-Fi capability required

Windows Powered Devices

- Screen Size: 10"
- RAM: 2GB
- Storage: 500Mb available
- Touch support
- Camera required
- Wi-Fi capability required

Recommended Minimum Requirements



- OS: Windows 10
- CPU: x86 or x64 architecture
- Clock speed: 2.0 GHz or higher
- Memory: 4GB
- Storage: 2GB
- Screen Size: 10"

- Resolution: 1920x1080
- Aspect Ratio: 16:9
- Touch support
- Camera required
- Wi-Fi capability required

Firewall and Security Requirements

- OS: Windows 7
- CPU: x86 or x64 architecture
- Clock speed: 2.0 GHz or higher
- Memory: 4GB
- Storage: 2GB
- Screen Size: 10"
- Resolution: 1920x1080
- Aspect Ratio: 16:9
- Touch support
- Camera required
- Wi-Fi capability required

If you protect your school network by only allowing recognized URLs through your firewall and security settings, please add the following domains to all whitelists and security filters:

- hatchearlylearning.com
- hatchearlychildhood.com
- amazonaws.com
- edredi.com (If your organization is using Hatch branded device)

- clever.com (If your organization is using Clever Automated Roster Management) •
- classlink.com (If your organization is using ClassLink Automated Roster Management) •
- oneroster.com (If your organization is using OneRoster Management)

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Bandwidth Requirements

In each classroom where Ignite technology is located, high-speed wireless, or wired internet connection is required. This ensures proper installation and implementation of Ignite by Hatch.

A minimum of 2Mbps download speed is required for each device where the technology is being used. To check internet speeds, visit <http://speedtest.net> and complete a test from a device connected to the network.

Email Requirements

As one of our partners, we like to keep you in the loop about any updates or changes made to your technology products. To ensure emails successfully reach you, please add:

no_reply_ignite@hatchearlylearning.com to your address book. This will prevent our email from going to your junk/spam folder.

